

Quality and Environmental Policy

Scigno's Quality and Environmental Policy guides the Organisation in its research and innovation and its achievement of new objectives. It is based on four principal points:

- ✓ **Mission:** the principal objective justifying the activity of the Organisation;
- ✓ **Values:** the fundamental attributes that the Organisation has identified and implemented to actuate its policy of continuously improving its Quality and Environmental Management Systems;
- ✓ **Vision:** gathers together the strategic macro-objectives the Organisation has established and monitors over the long term;
- ✓ **Strategies:** all activities required to achieve the Organisation's objectives.

Mission

Scigno products create additional space in the Client's home and workplace, freeing them up from the limitations of conventional doors. This means:

- ✓ bringing to market products and systems that improve the user's comfort, with personalised solutions and high-concept designs;
- ✓ creating new market opportunities by expanding the product range to offer a complete range of solutions to the end Client;
- ✓ designing and making products and systems which satisfy the changing requirements of the marketplace;
- ✓ continually investing in product quality and improving its processes to further strengthen the value of the brand.

Values

Its experience over the years has enabled Scigno to identify the basic requisites of its Organisation:

- ✓ direct control over its core business production processes: this means greater adaptability to fluctuations in the market and more effective measurement of the conformity of processing to the individual steps involved in making the finished product;
- ✓ dynamic technological changes aimed at improving work procedures, as well as the workplace environment and the functioning of processes;
- ✓ strong leadership to maintain the company's reputation, its stability and the position of the Scigno brand in the market;
- ✓ a coherent and dynamic approach to the market;
- ✓ research and development of reliable, designer products;
- ✓ satisfaction of internal and external Clients;
- ✓ in relation to the environmental problems increasingly affecting our planet, the development of new ideas for constructing the future, by means of sustainable development using technology as the expression of human ingenuity and as a tool for improving the quality of life and protecting the environment.

Vision

Scigno aims to continually achieve the following macro-objectives:

- ✓ to reinforce its position in the national and international market in terms of market share, target segments, profitability, strategies and brand awareness;
- ✓ to focus its activities on the Client's expectations: the Client's satisfaction with and loyalty to the company and the brand are the primary indicators of success;
- ✓ to constantly increase the quality of the product;
- ✓ to constantly expand the range of products and services offered by the company;
- ✓ to use processes and technologies which prevent and reduce the company's environmental impact;
- ✓ to use energy and raw materials in a rational, efficient manner;
- ✓ to optimise production processes in such a way as to reduce the production of waste;
- ✓ to continuously improve the company's various processes.

Strategies

Scrigno has implemented the following actions to achieve its objectives:

- ✓ development of a Quality Management System pursuant to UNI EN ISO 9001:2015;
- ✓ development of an Environmental Management System pursuant to UNI EN ISO 14001:2015;
- ✓ implementation of a process based approach;
- ✓ implementation of controls on strategic vendors;
- ✓ research and development intended to continuously improve the products and services offered, with a view to reducing claims and safeguarding the environment;
- ✓ identification of the requirements and expectations of the Client and other stakeholders;
- ✓ diversification of the offering of products and services in relation to the Client's requirements;
- ✓ continuous identification and development of new market opportunities;
- ✓ development of Client loyalty;
- ✓ reinforcement of the brand, the company's image and its products and services;
- ✓ safeguarding occupational health and safety and continuous improvement of the performance and reliability of the company's processes in observance of applicable legislation.

PEFC policy (Programme for the Endorsement of Forest Certification)

In managing its activities and its environmental protection objectives, Scrigno has adopted the Chain of Custody (CoC) standard in relation to the geographical origin of certain wood articles used as accessories for its sliding door counterframes.

To this end, Scrigno commits not to use wooden materials of controversial origin, where by "controversial" is meant:

- ✓ not conforming with local, national and international law;
- ✓ not conforming with the law of the country of origin regarding trade and customs requirements applicable to the forestry industry;
- ✓ organisms of forest origin which have been genetically modified;
- ✓ mixing untraceable with certified materials, by implementing all operative procedures demanded by proper management;
- ✓ woodlands that have been converted to other types of vegetation, including the conversion of primary woodlands into forestry plantations.

Scrigno regards the following to be the fundamental elements of this Policy:

- a. conformity with national law and other regulations the Organisation deems relevant;
- b. the training and awareness of employees in fulfilling their responsibilities in observance of the company's environmental protection procedures;
- c. promoting awareness of the contents of the Policy to all staff and making it available to all stakeholders, to encourage them to promote the same environmental management standards;
- d. continuous improvement of its quality and environmental performance, by identifying and monitoring adequate performance indicators.

S. Ermete di Santarcangelo di Romagna, 15 April 2021

The Managing Director

